



# SPONSORING A CHILD - Q&A

## “Why do letters take so long to arrive ?”



CAMELEON prioritizes letter exchanges between the sponsors and their godchildren. Through your letters and marks of attentions, the godchildren feel supported and encouraged by their “tita” and “tito” from the other side of the world.

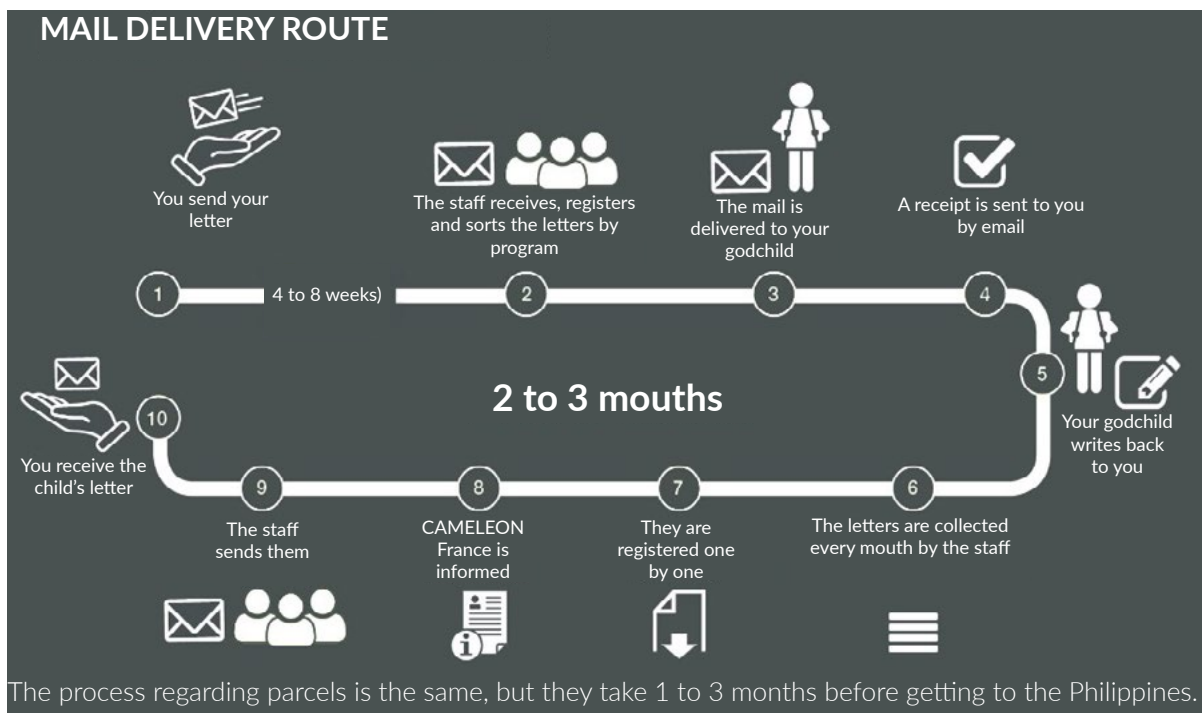


However, as you may have noticed, letters can sometimes take a very long time to reach their destination, cross paths, or in some very rare occurrences, get lost. Those setbacks are as frustrating for you as they are for your godchild.

The teams working in the Philippines and in France do everything they can so the letters are delivered in the shortest amount of time. The long delivery times can be explained by the hazards of the PHL Post (Philippine Postal Corporation), the remoteness of the villages where the beneficiaries sometimes live, and the very large amount of letters that our staff has to handle one by one.

Still, CAMELEON favors this means of communication because not only do your letters support and encourage your godchild during their studies, they also help them during their personal growth.

The emotional relationship between you and your godchild is built through this correspondence and gives all its meaning to your sponsorship.



### HOW TO MAKE THE DELIVERY PROCESS EASIER :

- > Your letters should be sent to CAMELEON Philippines **exclusively**
- > Write your address on the outside of the envelope/package.
- > Write your godchild's name as well as yours on the letter (but do **NOT** write your personal contact informations) so that the social worker can easily identify them.
- > Do not send checks or cash money. Do not send postcards without envelopes.
- > To establish the first contact at the beginning your sponsorship, on an exceptional basis, you can send a email to [correspondance@cameleon-association.org](mailto:correspondance@cameleon-association.org). Your email will be printed and given to your godchild. The following correspondence shall be done through paper mail exchanges only.

**CAMELEON Association**  
**Barangay Sablogon**  
**5037 Passi City (Iloilo)**  
**Philippines**

For any queries, do not hesitate to contact CAMELEON's Sponsorship Manager by calling (+33) 1 43 22 35 92, writing to [parrainages@cameleon-association.org](mailto:parrainages@cameleon-association.org) or check the FAQ on sponsorships [HERE](#).